



The
Saffron
Odyssey

Awaken Your Senses, Enrich Your Soul

THE SAFFRON ODYSSEY PRIVACY POLICY

*A brand managed by The Odyssey Global Ventures
(UEN: 53526601D)*

Effective Date: 19th July 2026

Privacy Policy

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At **The Saffron Odyssey**, a brand managed by **The Odyssey Global Ventures (UEN: 53526601D)** ("TSO", "we", "our" or "us"), we recognise that your privacy is important. We are committed to safeguarding the personal information entrusted to us and to handling such information responsibly, transparently and in accordance with applicable laws, including Singapore's Personal Data Protection Act 2012 ("PDPA").

By accessing our website, submitting enquiries, making reservations or using our services, you consent to the collection, use and disclosure of your personal data as described in this Privacy Policy.

1. Information We Collect

We may collect and process personal information including, but not limited to:

Personal Identification Information

- Full name
- Date of birth
- Nationality
- Passport details
- NRIC or identification details where required by law
- Gender (where relevant for travel arrangements)

Contact Information

- Email address
- Telephone number
- Residential address
- Emergency contact details

Travel Information

- Preferred destinations
- Flight details

- Hotel preferences
- Dietary requirements
- Mobility requirements
- Travel history with us

Payment Information

- Billing information
- Payment records
- Transaction history

For security reasons, we do not store full payment card details on our systems.

2. Special Categories of Information

As The Saffron Odyssey specialises in faith-inspired and culturally immersive journeys, certain journeys may require us to collect additional information such as:

- Dietary preferences
- Medical information relevant to travel arrangements
- Mobility assistance requirements
- Information required for visa processing or pilgrimage-related arrangements

Such information will only be collected where necessary and will be handled with heightened confidentiality.

3. How We Use Your Information

We may use your personal information to:

- Process and administer travel reservations;
 - Provide quotations and itineraries;
 - Arrange flights, accommodation, transport and experiences;
 - Facilitate visa applications and travel documentation;
 - Communicate important travel updates;
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- Provide customer support;
- Improve our products and services;
- Conduct internal business analysis;
- Comply with legal and regulatory obligations.

Where you have consented, we may also contact you regarding:

- New journeys and departures;
- Special offers and promotions;
- Travel inspirations and newsletters;
- Future events and experiences.

You may opt out of marketing communications at any time.

4. Disclosure of Information

To provide our services, we may share your information with carefully selected third parties, including:

- Airlines;
- Hotels and accommodation providers;
- Ground operators and destination management companies;
- Transportation providers;
- Visa processing agencies;
- Insurance providers;
- Government authorities where legally required.

We only disclose information necessary for the provision of travel services.

5. International Transfers

As our journeys involve international destinations, your personal data may be transferred outside Singapore to countries where our travel partners operate.

Where such transfers occur, we will take reasonable measures to ensure that your information receives a level of protection comparable to that provided under Singapore law.

6. Data Security

We maintain reasonable administrative, technical and physical safeguards to protect your personal information against:

- Unauthorised access;
- Loss or misuse;
- Alteration;
- Disclosure.

While no transmission over the internet can be guaranteed to be completely secure, we endeavour to implement appropriate measures to safeguard your information.

7. Retention of Information

We retain personal data only for as long as necessary:

- To fulfil the purposes for which it was collected;
- To comply with legal, regulatory and accounting requirements;
- To manage potential disputes and claims.

When information is no longer required, it will be securely destroyed or anonymised.

8. Cookies and Website Analytics

Our website may use cookies and similar technologies to:

- Improve website functionality;
- Understand visitor behaviour;
- Enhance user experience;
- Measure the effectiveness of marketing campaigns.

You may disable cookies through your browser settings, although certain features of our website may not function optimally.

9. Your Rights

Subject to applicable laws, you may:

- Request access to your personal information;
- Request corrections to inaccurate information;
- Withdraw consent for certain uses of your information;
- Request clarification regarding our data handling practices.

Requests may be subject to verification and applicable administrative charges where permitted by law.

10. Third-Party Websites

Our website may contain links to third-party websites.

The Saffron Odyssey is not responsible for the privacy practices or content of such external websites. Users are encouraged to review the privacy policies of those websites independently.

11. Changes to this Privacy Policy

We reserve the right to amend this Privacy Policy from time to time.

Any revisions will be published on this page and will take effect immediately upon publication.

12. Contact Us

For any questions regarding this Privacy Policy or our handling of personal data, please contact:

The Saffron Odyssey

A brand managed by **The Odyssey Global Ventures (UEN: 53526601D)**

 contact@saffronodyssey.com

 +65 9748 4919

 Singapore (By Appointment Only)
